Audit Report

Office of the Clerk of Circuit Court Worcester County, Maryland

November 2023



OFFICE OF LEGISLATIVE AUDITS DEPARTMENT OF LEGISLATIVE SERVICES MARYLAND GENERAL ASSEMBLY

Joint Audit and Evaluation Committee

Senator Clarence K. Lam, M.D. (Senate Chair)	Delegate Jared Solomon (House Chair)
Senator Joanne C. Benson	Delegate Steven J. Arentz
Senator Paul D. Corderman	Delegate Nicholas P. Charles II
Senator Katie Fry Hester	Delegate Andrea Fletcher Harrison
Senator Shelly L. Hettleman	Delegate Steven C. Johnson
Senator Cheryl C. Kagan	Delegate Mary A. Lehman
Senator Cory V. McCray	Delegate David Moon
Senator Justin D. Ready	Delegate Julie Palakovich Carr
Senator Bryan W. Simonaire	Delegate Stephanie M. Smith
Senator Craig J. Zucker	Delegate M. Courtney Watson

To Obtain Further Information

Office of Legislative Audits The Warehouse at Camden Yards 351 West Camden Street, Suite 400 Baltimore, Maryland 21201 Phone: 410-946-5900 Maryland Relay: 711 TTY: 410-946-5401 · 301-970-5401 E-mail: webmaster@ola.state.md.us Website: www.ola.state.md.us

To Report Fraud

The Office of Legislative Audits operates a Fraud Hotline to report fraud, waste, or abuse involving State of Maryland government resources. Reports of fraud, waste, or abuse may be communicated anonymously by a toll-free call to 1-877-FRAUD-11, by mail to the Fraud Hotline, c/o Office of Legislative Audits, or through the Office's website.

Nondiscrimination Statement

The Department of Legislative Services does not discriminate on the basis of age, ancestry, color, creed, marital status, national origin, race, religion, gender, gender identity, sexual orientation, or disability in the admission or access to its programs, services, or activities. The Department's Information Officer has been designated to coordinate compliance with the nondiscrimination requirements contained in Section 35.107 of the United States Department of Justice Regulations. Requests for assistance should be directed to the Information Officer at 410-946-5400 or 410-970-5400.



Victoria L. Gruber Executive Director

DEPARTMENT OF LEGISLATIVE SERVICES OFFICE OF LEGISLATIVE AUDITS MARYLAND GENERAL ASSEMBLY

Gregory A. Hook, CPA Legislative Auditor

November 3, 2023

Senator Clarence K. Lam, M.D., Senate Chair, Joint Audit and Evaluation Committee Delegate Jared Solomon, House Chair, Joint Audit and Evaluation Committee Members of Joint Audit and Evaluation Committee Annapolis, Maryland

Ladies and Gentlemen:

We have conducted a fiscal compliance audit of the Office of the Clerk of Circuit Court for Worcester County, Maryland for the period beginning November 18, 2019 and ending June 20, 2023. The Office performs various functions for the public, including maintaining various legal records, recording certain real estate documents, collecting related fees and taxes, and issuing certain licenses.

Our audit disclosed that the Office did not perform documented independent verifications to ensure collections received were deposited.

The Judiciary's response to this audit, on behalf of the Office, is included as an appendix to this report. We reviewed the response to our finding and related recommendation, and have concluded that the corrective actions identified are sufficient to address all audit issues. In accordance with our policy, we have edited any vendor names or products mentioned by the Judiciary in this document.

We wish to acknowledge the cooperation extended to us during the audit by the Office. We also wish to acknowledge the Judiciary's and the Office's willingness to address the audit issues and implement appropriate corrective actions.

Respectfully submitted,

Gragory a. Hook

Gregory A. Hook, CPA Legislative Auditor

The Warehouse at Camden Yards 351 West Camden Street · Suite 400 · Baltimore, Maryland 21201 410-946-5900 · Fraud Hotline 877-FRAUD-11 www.ola.state.md.us

Background Information

Agency Responsibilities

The Office performs a variety of functions for the public such as filing, docketing, and maintaining various legal records; recording documents involving title to real estate; collecting the related fees, commissions, and taxes; and issuing certain licenses. In performing these functions, the Office collects funds on behalf of the State, Worcester County and its incorporated municipalities, and others, and subsequently distributes the funds collected to the applicable entities.

Financial Information

According to the State's accounting records, the Office's fiscal year 2022 revenues totaled \$41,512,634. These revenues were distributed in the following manner:

- \$14,681,043 was distributed to Worcester County and its incorporated municipalities,
- \$14,392 was distributed to others, and
- \$26,817,199 (the remaining amount) represented revenues available to the State for purposes specified in various provisions of State law.

The majority of the Office's fiscal year 2022 expenditures, which totaled \$2,377,309 (see Figure 1 on the following page), were salaries and wages that were paid primarily from a general fund appropriation.

The Office also maintained custody of certain trust funds that, according to its records, had balances totaling \$509,540 as of April 30, 2023.

office of the Clerk of Circuit Cou Positions Expenditures a				
Positions, Expenditures, and Funding Sources Full-Time Equivalent Positions as of June 30, 2022				
•	Positions	Percent		
Filled	23	79.3%		
Vacant	6	20.7%		
Total	29			
Fiscal Year 2022 Ex	penditures			
	Expenditures	Percent		
Salaries, Wages, and Fringe Benefits	\$2,246,599	94.5%		
Operating Expenses	130,710	5.5%		
Total	\$2,377,309			
Fiscal Year 2022 Fund	ling Sources			
	Funding	Percent		
General Fund	\$1,443,973	60.8%		
Special Fund	868,763	36.5%		
Reimbursable Fund	64,573	2.7%		
Total	\$2,377,309			

Findings and Recommendations

Cash Receipts

Finding 1

The Office did not perform documented independent verifications to ensure collections received were deposited.

Analysis

The Office did not perform documented independent verifications to ensure collections received were deposited. While we were advised that an independent deposit verification was performed, our testing found that the process was not documented and was not independent. Specifically, we judgmentally selected 15

daily collections totaling approximately \$963,499 during the period July 2022 through March 2023 and found that there was no documentation that the Office had performed independent verifications to ensure the monies were subsequently deposited. In addition, we determined that the three employees, who we were advised were responsible for performing the verifications, were not independent of the collection function. The Comptroller of Maryland's *Accounting Procedures Manual* requires independent verification of collections to deposit.

As a result, there was a lack of assurance that all Office collections were deposited. According to the Office's records, it collected approximately \$20.1 million in checks and cash, primarily for land transactions, during fiscal year 2023.

Recommendation 1

We recommend that the Office ensure that an independent and documented verification of collections received to amounts deposited is performed. We advised the Office how to achieve the necessary separation of duties using existing personnel.

Audit Scope, Objectives, and Methodology

We have conducted a fiscal compliance audit of the Office of the Clerk of Circuit Court for Worcester County, Maryland for the period beginning November 18, 2019 and ending June 20, 2023. The audit was conducted in accordance with generally accepted government auditing standards. Those standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objectives.

As prescribed by the State Government Article, Section 2-1221 of the Annotated Code of Maryland, the objectives of this audit were to examine the Office's financial transactions, records, and internal control, and to evaluate its compliance with applicable State laws, rules, and regulations.

In planning and conducting our audit, we focused on the major financial-related areas of operations based on assessments of significance and risk. The areas addressed by the audit included cash receipts (including taxes and fees collected for real estate transactions), certain payroll activities, and bank accounts. Our audit did not include a review of certain support services provided to the Office by the Administrative Office of the Courts. These support services (such as human resources and payroll activities, invoice processing, and maintenance of budgetary accounting records) are included within the scope of our audits of the Judiciary.

Our assessment of internal controls was based on agency procedures and controls in place at the time of our fieldwork. Our tests of transactions and other auditing procedures were generally focused on the transactions occurring during our audit period of November 18, 2019 to June 20, 2023, but may include transactions before or after this period as we considered necessary to achieve our audit objectives.

To accomplish our audit objectives, our audit procedures included inquiries of appropriate personnel, inspections of documents and records, tests of transactions, and to the extent practicable, observations of the Office's operations. Generally, transactions were selected for testing based on auditor judgment, which primarily considers risk, the timing or dollar amount of the transaction, or the significance of the transaction to the area of operation reviewed. As a matter of course, we do not normally use sampling in our tests, so unless otherwise specifically indicated, neither statistical nor non-statistical audit sampling was used to select the transactions tested. Therefore, unless sampling is specifically indicated in a finding, the results from any tests conducted or disclosed by us cannot be used to project those results to the entire population from which the test items were selected. We also performed other auditing procedures that we considered necessary to achieve our audit objectives. The reliability of data used in this report for background or informational purposes was not assessed.

The Office's management is responsible for establishing and maintaining effective internal control. Internal control is a process designed to provide reasonable assurance that objectives pertaining to the reliability of financial records; effectiveness and efficiency of operations, including safeguarding of assets; and compliance with applicable laws, rules, and regulations are achieved. As provided in *Government Auditing Standards*, there are five components of internal control: control environment, risk assessment, control activities, information and communication, and monitoring. Each of the five components, when significant to the audit objectives, and as applicable to the Office, were considered by us during the course of this audit.

Because of inherent limitations in internal control, errors or fraud may nevertheless occur and not be detected. Also, projections of any evaluation of internal control to future periods are subject to the risk that conditions may change or compliance with policies and procedures may deteriorate. Our reports are designed to assist the Maryland General Assembly in exercising its legislative oversight function and to provide constructive recommendations for improving State operations. As a result, our reports generally do not address activities we reviewed that are functioning properly.

This report includes a finding relating to a condition that we consider to be a significant deficiency in the design or operation of internal control that could adversely affect the Office's ability to maintain reliable financial records, operate effectively and efficiently, and/or comply with applicable laws, rules, and regulations. This finding is also regarded as a significant instance of noncompliance with applicable laws, rules, or regulations.

The response from the Judiciary, on behalf of the Office, to our finding and recommendation is included as an appendix to this report. As prescribed in the State Government Article, Section 2-1224 of the Annotated Code of Maryland, we will advise the Judiciary regarding the results of our review of its response.

APPENDIX



Susan R. Braniecki Clerk Office of Clerk of Circuit Court Hor Morcester County, Maryland
 Clerk
 410-632-5500

 Licenses
 410-632-5500

 Civil
 410-632-5501

 Criminal
 410-632-5502

 Land Records
 410-632-5500

 MD Toll Free
 1-800-340-0691

One West Market Street, Room 104 Snow Hill, MD 21853

November 1, 2023

Mr. Gregory A. Hook, CPA Legislative Auditor Office of Legislative Audits The Warehouse at Camden Yards 351 West Camden Street, Suite 400 Baltimore, Maryland 21201

Dear Mr. Hook:

We have received the draft audit report pertaining to the Worcester County Circuit Court Clerk's Office for the period November 18, 2019 and ending June 20, 2023. The attached Agency Response Form contains our response to the finding and recommendation in the audit report.

We believe we have responded in full to the finding and recommendation.

Sincerely.

State Court Administrator

Some

Susan R. Braniecki Clerk of the Circuit Court for Worcester County

Cc: Hon. Matthew J. Fader, Chief Justice
 Hon. Brian D. Shockley, Administrative Judge, Woreester County Circuit Court
 Nancy Faulkner, Deputy State Court Administrator
 Stephane J. Latour, Managing Legal Counsel, Internal Affairs
 Solomon Ayele, Director, Internal Audit

Office of the Clerk of Circuit Court Worcester County, Maryland

Agency Response Form

Cash Receipts

Finding 1 The Office did not perform documented independent verifications to ensure collections received were deposited.

We recommend that the Office ensure that an independent and documented verification of collections received to amounts deposited is performed. We advised the Office how to achieve the necessary separation of duties using existing personnel.

Agency Response				
Analysis				
Please provide additional comments as deemed necessary.	Although there was no documented proof of independent verification of collections deposited, the office was verifying that the deposits delivered to the armored courier were made into the state depository bank by checking off the bank deposit report which is received from the Administrative Office of the Courts. On two occasions, the Clerk's Office found two items that were not deposited timely. All revenue collections were deposited.			
Recommendation 1	Agree	Estimated Completion Date:	7/01/2023	
Please provide details of corrective action or explain disagreement.	of The court manager, who is independent of the collections process, will verify the daily work total collections report; deposit ticket; and the daily bank deposit report received from the Administrative Office of the Courts DBF are all the same. The court manager will sign and date these items as proof of verification.			

AUDIT TEAM

Catherine M. Clarke, CPA, CIA, CFE Audit Manager

> Dianne P. Ramirez Senior Auditor

Marcus J. Cheese Staff Auditor